



November 14, 2011

To Whom It May Concern:

We have been working with Scott Fares and Joe Sellas of Royal Network IT Solutions for more than 5 years. In that time, they have helped us with everything from repairing minor system malfunctions, to server and network support, and the complete set-up and installation of new work stations. They've been truly instrumental in ensuring the efficiency and productivity of our network.

Scott and Joe have researched and presented options for various pieces of office equipment and software (i.e. laptops, PC's, routers, servers, email exchanges, etc) and have gone above and beyond to offer a number of possibilities that would suit our specific needs and budgetary requirements.

They are always easily accessible by phone and email, have been willing to work with us after normal work hours when necessary, and are always very reliable in keeping appointment times. I have never had any technical issues that they have been unable to resolve. They're very knowledgeable, competent, pleasant and easy to work with.

It is for these reasons that I highly recommend Royal Network IT Solutions without reservation.

Sincerely,

A handwritten signature in black ink, appearing to read 'Holly Hovore', written in a cursive style.

Holly Hovore  
Operations Manager